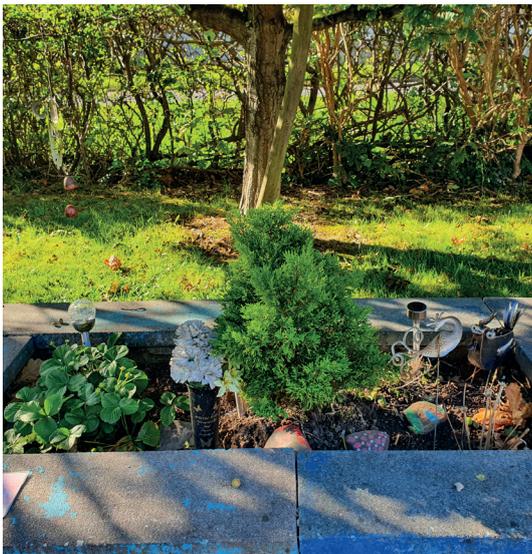


L'S STORY

memories are made



National Neurological Services Primrose House Morecambe, Lancashire

L' moved into Primrose House in September 2018, following time spent on a rehabilitation ward due to an overdose of insulin in 2017.

L' had significant impairments with her short term memory and this would often lead to confusion and upset if communication was not carefully considered when supporting her.

To assist L' in this area a number of tools were introduced:

- Memory Board in her bedroom
- The use of journals
- Photo albums
- Social story

L's mother died shortly after her move to Primrose, due to L's memory she would frequently forget this. When she did remember it would cause lots of upset – it was like finding out for the first time. Staff supported L to create a memorial garden at Primrose. So she had somewhere to remember her mother. L' often changes the flowers and the ornaments in her garden.

L's amount of incidents that would occur due to memory have significantly reduced. She has been able to maintain positive trusting relationships with the staff team. This has been due to the focus on how she can be supported with her memory and how we can proactively support her to reduce her anxieties.

L' is hoping to move out of residential care into a supported living tenancy in the future. Our staff work with other professionals will work together to support L' to gain the necessary skills and coping strategies to improve her independence.

Make a referral

 0333 305 0880



About

Primrose House

SUPPORTING INDIVIDUALS LIVING WITH
Acquired Brain Injuries

On the outskirts of the seaside town of Morecambe and very close to the beautiful city of Lancaster, Primrose Neurological Centre is a small, specialist residential home for up to seven people with a neurological condition or an acquired brain injury.

The team focus on providing residential care with a very relaxed, homely, supported living feel. Support is tailored to the needs and aspirations of each individual and aims to support them to develop and progress within their range of capability and at the same time have a presence and participate within their local communities.

The home is purpose built and provides ensuite bedrooms and comfortable communal spaces for people to relax and be at home. People are actively encouraged and supported to make their space their own.

The team work hard to provide a positive, needs led atmosphere; supporting people to develop in areas that are important to them and which build their confidence. This can range from developing physical strength and improving mobility to improving functional skills and independent living skills.

One of our aims and objectives is to make a positive connect with and contribution to our local community.

National Neurological Services Ltd is a part of National Care Group

Call our Referrals Team on **0333 305 0880** or visit our website **www.nationalcaregroup.com**